



VICE PRESIDENT'S OFFICE FOR
POSTGRADUATE STUDIES & RESEARCH

مكتب نائب رئيس الجامعة لشئون الدراسات العليا

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	الوظيفة الحالية وجهة العمل	أستاذ بقسم الدراسات السياحية، كلية السياحة والفنادق
	الدرجة العلمية (اسم الجامعة والدولة)	جامعة حلوان
التخصص العام	الدراسات السياحية	
التخصص الدقيق	الدراسات السياحية	
البريد الإلكتروني	dalia.mohamed@fth.helwan.edu.eg	
المؤهلات العلمية	دكتوراه في الدراسات السياحية	
السيره الذاتيه	<p>Address: 10 Abu Al Maaly St. Agouza Giza. Egypt Mobile: +2 0100 4986 270 Tel: (202) 33444093 Date of Birth: 21 April 1973 Nationality: Egyptian ORCID: https://orcid.org/0000-0002-4023-291X Scopus ID: 43661687100 Google Scholar: https://scholar.google.com/citations?user=xu7hfxIAAAAJ&hl=en</p> <p>Education</p> <ul style="list-style-type: none">-Ph.D. in Tourism Studies 2002 Helwan University (HU).-Master's degree in Tourism Studies 1997 Helwan University-B.Sc. in Tourism 1994 Helwan University with Highest Honor <p>Academic career profile</p> <ul style="list-style-type: none">• Tourism research consultant at Saudi Ministry of Tourism/Riyadh 2023-2024• Professor of tourism studies 2012 up till now (FTH- Helwan University)• Vice dean for community and environmental affairs 2013- 2016 (FTH-Helwan university)• Associate professor 2007-2012 (FTH- Helwan University)• Lecturer 2002-2007(FTH- Helwan University)	



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- Assistant lecturer 1998- 2002(FTH- Helwan University)
 - Demonstrator 1995- 1998(FTH- Helwan University)
- Teaching experience
- Tourism Department, Faculty of Tourism & Hotel Management, Helwan University
- Undergraduate courses: "Tourism Economics", "Tourism Organizations", "Tourism Marketing", "Customer Service", and "Tourism in English"
- Postgraduate courses: "Consumer Behaviour", "Recent Trends in Tourism", "Digital Marketing", "Information Technology Systems", "Economics of the Aviation Industry", "Fundraising and Financing for Heritage" and "Recent Trends in Marketing".
- Joint programs: Several modules for Master in "Turismo Relazionale Pianificazione Strategica" "Rational Strategic Tourism Planning", Helwan University, Egypt in association with Università di Palermo, Italy.
- Affiliations
- Member of Community and Environment Affairs committee (FTH- HU 2016-up till now)
 - Head of Community and Environment Affairs committee (FTH- HU 2013- 2016)
 - Member of FTH Helwan University council (2013-2016)
 - Member of Library Affairs committee (FTH -HU 2012-2013)
 - Member of High Studies Affairs committee (FTH-HU 2007-2010)
 - Member of Quality Assurance Unit (FTH- HU 2007- 2019)
- Referee member at the following Scientific committees and journals
- Member of The Scientific Committee of Academic Staff Promotion in Tourism Sector, Supreme Council of Universities, Egypt, from 2019 – up till now.
 - Referee-member, The Scientific Committee of Academic Staff Promotion in Tourism Sector, Supreme Council of Universities, Egypt, from 2012 – up till now.
 - Education and Information Technologies (Springer-Nature).
 - Current Issues in Tourism (Taylor and Francis)
 - International Journal of Public Law and Policy (Ilderscience Publishers).
 - Journal of Association of Arab Universities for Tourism and Hospitality.
 - International Academic Journal of the FTH-HU (IAJFTH).



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<ul style="list-style-type: none">• Minia Journal of Tourism and Hospitality Research (MJTHR)• Journal of the Faculty of Tourism and Hotels-University of Sadat City• Journal of Tourism and Hotels Fayoum University• International Journal of Tourism and Hospitality Management, Luxor University.• The Journal of the Faculty of Tourism and Hotels – Mansoura University.	
<ul style="list-style-type: none">• Publishing tens of journal articles, i.e.:• Soliman, D. (2023). Do I Know My Lecturer? Lecturer-Student Interaction in Tourism Higher Education Blended Learning in COVID-19 Era: The Case of Egypt. <i>Journal of Hospitality & Tourism Education</i>, 36(4), 348–358. https://doi.org/10.1080/10963758.2023.2191323• Raafat, M., Montaser, N., & Soliman, D. (2023). The impact of social media influencer’s credibility on the travel intentions of the Egyptian millennials: Applied to domestic tourism. <i>GeoJournal of Tourism and Geosites</i>, 47(2), 656–663. https://doi.org/10.30892/gtg.47234-1066• Gamal, R., Abdelkafy, J., & Soliman, D. (2023). The atmospheric elements of the Egyptian museums and their effect on the Egyptians’ intention to revisit. <i>GeoJournal of Tourism and Geosites</i>, 46(1), 148–155. Doi:10.30892/gtg.46116-1010• Ayad, T., El-Sisi, S., Abdelkafy, J., Soliman, D., Bhatti, M. & Moustafa, M. (2022). Examining the relationship between managerial and marketing risks facing small and medium-sized travel agencies in Saudi Arabia. <i>Journal of Modern Project Management</i>, 10 (2): 58-69.• Soliman, M., Baher, M. & Soliman, D. (2022). Digital Literacy and its Effect on Employees’ Innovation in Egyptian Official Tourism Organizations. <i>African Journal of Hospitality, Tourism and Leisure</i>, 11(6):2079-2091.• Ibrahim, B., Nassar, N., & Soliman, D. (2021). The Effect of Intrinsic Rewards on Organizational Citizenship Behavior: Applied to Tourism Companies in Egypt. <i>Egyptian Journal of Tourism Studies</i>, 20(2): 25-40.• Elnaggar, M. Fouad, H & Soliman, D (2020). Passenger Comfort Attributes at Dubai Airport. <i>International Academic Journal of Faculty of Tourism and Hotel Management, Helwan University</i> 8 (1): 31-40• Elnaggar, M. Fouad, H & Soliman, D (2020). Passenger Satisfaction Towards Dubai and Cairo Airports Services.	الابحاث المنشورة



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International Academic Journal of Faculty of Tourism and Hotel Management, Helwan University 8 (1):41- 54

- **Amin, S., Soliman, D. & Farahat, G., (2020). Perceptions Towards Dementia Friendly Tourism in Egypt. International Academic Journal of Faculty of Tourism and Hotel Management, Helwan University 9(2): 1-22.**
- **Dalia M. Soliman; Yousery N. Elsayed; and Abu-Elhassan A Farivar M.; and. Abdelgawwad M. (2017) Managers' Perspective towards Employees' Generational. Differences in Luxor Hotels. International Journal on Recent Trends in Business and Tourism, 1 (1)**
- **El-Sisi,S., Abdelkafy,J.,and Soliman,D.(2020).Studying the Financial Risks Facing Small and Medium-Sized Handicraft Enterprises in Egypt. International Academic Journal of Faculty of Tourism and Hotel Management, Helwan University ,9(2).**
- **El-Sisi,S., Abdelkafy,J.,and Soliman,D.(2020).Studying the Financial Risks Facing Small and Medium-Sized Travel Agencies in Egypt: An exploratory Study. International Academic Journal of Faculty of Tourism and Hotel Management, Helwan University ,9(2).**
- **Dalia M. Soliman; Yousery N. Elsayed; and Abu-Elhassan Abu Elhassan (2013) The influence of modern technologies on generation's job satisfaction: Luxor hotels case study. Journal of Tourism and Hotels Fayoum University, 7 (2).**
- **Dalia M. Soliman (2011) Exploring the role of film in promoting domestic tourism: a case study of Al Fayoum, Egypt. Journal of Vacation Marketing, 17(3)225-235**
- **Dalia M. Soliman (2011) Entrepreneurial intention among tourism undergraduate students in Egypt. Tourism Analysis, 16(4) 471-481**
- **Dalia M. Soliman (2011) The perspective of Egyptian travel companies of joint marketing through cross- sector strategic alliance. Journal of Association of Arab Universities for Tourism and Hospitality,8(2)**
- **Dalia M. Soliman (2010) Managing visitors via Demarketing in The Egyptian World Heritage Site: Giza Pyramids. Journal of Association of Arab Universities for Tourism and Hospitality, 7(1)**
- **Dalia M. Soliman (2009) Compensation systems and their**



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<p>effects on employees' satisfaction at tour operators in Egypt. World Journal of Tourism, Leisure and Sports,3(2)</p> <ul style="list-style-type: none">• Dalia M. Soliman (2009) Is it possible for tour operators in Egypt to introduce service satisfaction guarantee? World Journal of Tourism, Leisure and Sports,3(1)• Dalia M. Soliman and Nashwa El Shreef (2007) On handling customers' complaints in Egyptian travel companies. Egyptian Journal of Tourism and Hospitality 8(1)• Dalia M. Soliman (2006) Developing the recreational public parks in Egypt. Management. 44(1)• Dalia M. Soliman (2004) The current airlines' perspective of the Egyptian travel companies as a distribution channel. Egyptian Journal of Tourism and Hospitality. 10(2)• Dalia M. Soliman (2004) The souvenir selling problems in Egypt. Egyptian Journal of Tourism and Hospitality. 9(1)• Dalia M. Soliman (2002) Improving Tourist Satisfaction Measuring Systems Applied by the Egyptian Travel Companies. Egyptian Journal of Tourism and Hospitality. 7(1)	
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